

Capability Statement

Providing purpose-driven digital services solutions to accelerate Government modernization.



SNOWBIRD
AGILITY

CORE COMPETENCIES



Web and Mobile App Development

Dedicated to **Extreme Programming (XP)** practices, fostering rapid and continuous feedback throughout all stages, and promoting a robust **DevSecOps** culture.



Data Analytics

Harnessing the power of data analytics to **transform raw data into actionable insights**, enabling informed decision-making and strategic operational improvements.



HCD / UI / UX / CX

Integrating Human-Centered Design (HCD) principles with advanced UI/UX strategies to enhance the customer experience (CX), ensuring that digital solutions are functional, intuitive, and engaging for all users. We prioritize **user satisfaction and engagement**, driving superior outcomes and seamless interactions across all digital platforms.



AI

Designing and integrating AI capabilities into mission workflows to enhance decision-making, automate routine tasks, and accelerate value delivery. Our approach prioritizes responsible AI usage, human-centered outcomes, and seamless integration into existing Agile and DevSecOps ecosystems.



Cybersecurity

Emphasizing robust cybersecurity measures to safeguard digital ecosystems. Our **proactive security practices** are designed to protect data integrity, prevent unauthorized access, and maintain compliance with the latest industry standards.



Program Management

Leveraging agile methodologies to enhance program execution, ensure **timely delivery** of initiatives, and **align strategic objectives with operational outcomes**.

COMPANY DATA

Legal Name: Snowbird Agility, Inc.

SAM UEI: PRDBBZ21S313

CAGE: 8LP06

Socioeconomic Designations

- **8(a)** Business Development Program
- Service-Disabled Veteran Owned Small Business (**SDVOSB**)
- Woman-Owned Small Business (**WOSB**)
- Economically Disadvantaged Woman-Owned Small Business (**EDWOSB**)
- Historically Underutilized Business Zone (**HUBZone**) Certification

Contract Vehicles

GSA MAS 54151S, 541611
IWRP Consortium, SeaPort NxG,
OASIS+ (Subcontractor)

NAICS Codes

541330, 541512, 541511, 541519
541611, 541618, 611420, 611430

Corporate Certifications

ISO 9001:2015, ISO 20000-1:2018
ISO 27001:2022, DCAA Compliant (pending)

DIFFERENTIATORS

AI-Native, Mission-Aligned Delivery

Snowbird fuses proven Agile, Lean, and SAFe® frameworks with responsible, tailored AI adoption to help agencies move from theory to practice in digital transformation. This translates into faster, safer, and more effective modernization for programs that directly impact constituents.

Predictable Results, Lower Risk

Agencies need partners who eliminate uncertainty and deliver on promises. Our Lean methods consistently raise project predictability from 60% to over 90% and slash administrative overhead by 20%, letting government teams focus on mission, not process.

Accelerated, Auditable Compliance

With security and compliance at the forefront using our DevSecOps approach, Snowbird's automated cATO process reduces ATO approval time by 15% and offers real-time, auditable oversight of 17+ security controls. Programs launch sooner and withstand scrutiny.

Exceptional, Impact-Driven Teaming

Snowbird is more than a vendor - we are a mission partner with 100% exceptional ratings across customers. With EDWOSB, SDVOSB, 8(a), and HUBZone status, teaming partners gain agility in procurement and access to underutilized socio-economic pathways.

AFFILIATIONS



PAST PERFORMANCE

► Centers for Medicare and Medicaid Services (CMS) HCQIS Infrastructure and Data Center Support (HIDS)

- Improved visibility by aligning Agile execution to infrastructure, analytics, cybersecurity, and service desk delivery.
- Cut Program Increment Planning time by 70% and introduced repeatable cadence for refinement and dependency management.
- Strengthened Agile adoption through improved ceremonies, backlog clarity, and real-time risk tracking.

► Centers for Medicare and Medicaid Services (CMS) Medicare Transaction Facilitator (MTF) Payment Module

- Built and deployed a cloud-native platform capable of handling five million plus transactions biweekly.
- DevSecOps process recorded checksums, change approvals, and release manifests, making audits easy and giving CMS full visibility across environments.
- CMS program leads now view same-day dashboards that guide operational decisions and demonstrate compliance with statutory deadlines.

► Defense Health Agency (DHA) Web & Mobile Technology (WMT)

- Delivered upgrades to mobile, web, and SharePoint platforms across Azure environments.
- Streamlined requirement intake and roadmap planning using Agile workflows and stakeholder-facing dashboards.
- Instituted regular cross-team syncs to improve release predictability and risk visibility across programs.

► Naval Information Warfare Center (NIWC) Alternate Software Acquisition OTA

- Invented an innovative acquisition model prototype to support efficient, timely, and high-value software development and delivery for government acquisitions.
- Optimized current workflows and processes for acquisition professionals by promoting agility and flexibility and leveraging HCD to facilitate swift adaptation to changing requirements and market dynamics and expediting procurement cycles.
- Automated vendor Q&A intake and structured solicitation responses to improve cost realism, traceability, and source selection accuracy.

► Department of Veterans Affairs (VA) Enterprise Services Integrated Platform (ESIP)

- Refactored team structures into ARTs and implemented a Jira-based decision tree to streamline backlog intake across VADIR and VIS.
- Implemented a new capacity tool for better estimation via ITIL/low-code, no-code ticket management system, centralized strategy for ongoing improvements, and provided comprehensive Scrum and SAFe training and certifications.
- Implemented value stream mapping logic and DevOps integration into a customized Jira plugin to visualize delivery flow, reduce cycle time, and stabilize service request intake.

► Department of Veterans Affairs (VA) Office of Clinical Informatics (OCI)

- Authored and prioritized 10 Lean Business Cases to guide investments in clinical systems, cloud modernization, and cybersecurity.
- Applied SAFe®/Agile principles to modernize workflow management and clinical decision support.
- Integrated Jira Align, piplanning.io, and Power BI to support PI planning, dependency tracking, and feature delivery at scale.
- Established Lean-Agile Center of Excellence to guide SAFe/Agile adoption, enterprise-wide agile governance, and continuous improvement.
- Created Agile playbooks and role-based coaching models to operationalize delivery across OCI's clinical, admin, and technical teams.

► Administration for Children and Families (ACF) Zero Trust PMO

- Designed and implemented a Zero Trust maturity model tied to NIST 800-53 controls and system architecture baselines, enabling objective scoring and measurable progress across 12+ systems.
- Built a policy-aligned intake and prioritization process integrated with cloud migration planning, telemetry adoption, and control enforcement for AWS-hosted environments.
- Recovered a fragmented initiative by introducing architecture-to-control mapping, resolving RACI gaps, and building structured dashboards for migration, posture, and compliance tracking.



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